

New York State Department of Public Service Application for Lifeline Service

What is Lifeline Telephone Service? Lifeline service is intended to assist in making telephone service affordable for all residential customers. The following summary describes how the program works. A lifeline customer's telephone bill is lowered by an amount equal to the Federal Communications Commission-ordered Interstate Access Charge (currently \$6.50), plus an additional \$1.75 reduction in the rate for basic local residential exchange service.

Who is eligible for Lifeline Discounts? In order to be eligible for the discount, the applicant must meet set income criteria. In New York, individuals must be *Income Eligible* to receive assistance through one of eight programs: Medicaid, Family Assistance, Safety Net Assistance, Supplemental Security Income, Home Energy Assistance Program, Food Stamps, Veteran's Disability Pension, or Veteran's Surviving Spouse Pension.

How do I apply for the discount? Complete the application below and return it with proof of eligibility as described in the application to your local telephone company.

Do any restrictions apply? Please be aware that your telephone company will periodically confirm that your lifeline discount eligibility is still in effect. If you are no longer eligible, you will be notified that your discount will be discontinued.

(Please Print)

Name: _____ My home telephone number _____
Street Address: _____ Apt. #: _____ () _____ - _____
City: _____ State: NY Zip Code: _____ Telephone number where I can be
reached to arrange service _____
Date of Birth: _____ Social Security Number: _____ - _____ - _____
() _____ - _____

I am now receiving assistance from the following programs (check all that apply to you):

- | | |
|---|---|
| <input type="checkbox"/> Medicaid (MA) | <input type="checkbox"/> Supplemental Security Income (SSI) |
| <input type="checkbox"/> Safety Net Assistance | <input type="checkbox"/> Family Assistance |
| <input type="checkbox"/> Food Stamps (FS) | <input type="checkbox"/> Home Energy Assistance Program (HEAP) |
| <input type="checkbox"/> Veteran's Disability Pension (non-service related) | <input type="checkbox"/> Veteran's Surviving Spouse Pension (non-service related) |
- I am not receiving assistance for these programs, but I am eligible.

Please provide your ID Number for the program(s) checked:

Please read and sign the following statement: I certify that the above information is correct. I authorize the NYS Office of Temporary and Disability Assistance and my local telephone company to exchange such information as is necessary to verify my eligibility for the Lifeline discount. I understand that if I am no longer eligible, my lifeline discount will be discontinued.

Signature: _____ Date: _____

Important Notice:

You must prove your eligibility to subscribe to this program. You may attach a photocopy of your benefits ID card to this form. If you only receive HEAP, attach a photocopy of your HEAP approval notice, or a photocopy of your utility or fuel bill which shows your HEAP benefit (*please do not send original documents*). As an alternative, you may have an authorized representative of NYS Office of Temporary and Disability Assistance, Office of the Aging, or another authorized agency confirm your eligibility by signing below:

Signature: _____ Agency: _____ Date: _____